

PRIVACY POLICY

Your privacy is important to us, and we are committed to ensuring that your personal information is protected.

This Privacy Policy explains how we collect, use and disclose the personal information that we collect from you or which we have obtained about you from a third party. It sets out various rights that you have in relation to that personal information. Please take a moment to read and understand it.

1. Personal information

Personal information is information about an identifiable individual and includes the individual's name, address, email address, and telephone numbers. We collect information about you whenever you interact with us, for example when you instruct us to represent and advise you (or the client, if you are representing the client).

We may store personal information we collect in any format we choose at our offices or at premises outside our offices, including data storage facilities or online storage located within or outside New Zealand, which may be operated by independent service contractors.

2. Purposes for which we use your personal information

Personal information we collect and hold may be used by Whitlock Williams (as applicable):

- to represent and advise you (if you are the client) or to represent and advise the client (if you are representing the client)
- for dealing with commercial or legal conflicts
- to comply with our legal obligations.

We may also use personal information (as applicable):

- for contacting you regarding Whitlock Williams

- for internal business purposes such as invoicing and receipting, making payments to you or on your behalf and debt recovery (which may involve disclosing information to debt collectors)
- for specific purposes we tell you about or you authorise.

We may not be able to properly advise you or provide you with the information or other services you require if you do not provide us with necessary personal information when requested to do so.

3. Legal basis for the collection of your personal information

We process your personal information based on your written or oral consent. You may withdraw your consent at any time. The withdrawal of consent will not affect the lawfulness of processing based on consent before its withdrawal.

4. Collection of your personal information from third parties

Where we collect personal information about you indirectly (that is, from a source other than you), we will take reasonable steps to ensure you are aware of:

- the fact that the information has been collected;
- the purposes for which it has been collected;
- the intended recipients of the information;
- the name and contact details of Whitlock Williams as the agency collecting and holding the information;
- whether the collection is authorised or required by law and, if so, which law; and
- your rights to access and request correction of your personal information.

We will notify you of these matters before or, if that is not practicable, as soon as reasonably practicable after the indirect collection occurs. This obligation does not apply where an exception under the Privacy Act 2020 applies, including where you have already been made aware of these matters, where the information is publicly available, or where notification would not be in the public interest or would prejudice the purpose of the collection.

5. Disclosures

We may need to disclose personal information to third parties (including other entities or individuals who assist us in providing services or who perform functions on our behalf, such as information technology and data storage providers), including in the course of representing or advising you (if you are the client) or the client (if you are representing the client). We may disclose personal information if:

- it is required or authorised by you or your client (if you are representing the client)
- it is required or authorised by law or the Law Society's Rules of Professional Conduct
- it is required by law (including the laws of any foreign jurisdiction).

6. Contacting Whitlock Williams

Under the Privacy Act 2020, If you would like to update any of your contact details, please contact us with your amended details. Individuals have rights of access to, and to request correction of, their personal information. You may also have rights under the EU General Data Protection Regulation to erasure of personal information or restriction of processing of personal information or to object to processing, as well as the right to data portability and the right to lodge a complaint with a supervisory authority. If you have any questions about this Privacy Policy or requests relating to your personal information, please contact Whitlock Williams at reception@whitlockwilliams.co.nz.

7. Updates to this policy

Whitlock Williams reserves the right to update this Privacy Policy from time to time. Any change we make applies from the date the updated Privacy Policy is posted on our website.